

LUIS CHAPARRO

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EDUCATION

Instituto Universitario Tecnológico Superior de Oriente	Venezuela, Puerto La Cruz
Higher technician diploma in the English language	December, 2019
Colegio Salesiano Pio XII	Venezuela, Puerto La Cruz
High School Diploma in Data Processing	August, 2017

WORK EXPERIENCE

Sell2Rent <i>Zoho Developer</i>	Remote
<ul style="list-style-type: none">• The primary responsibilities encompass managing Zoho CRM and Recruit. This involves the implementation of new features, troubleshooting and resolving issues, and updating existing functionalities to ensure optimal performance.• A significant accomplishment in this role was the development of a comprehensive revenue breakdown for the company. This analytical tool takes into account various factors such as lead generation partners, lead teams, deal teams, and other expenses. Additionally, a 'deals days counter' was created, which tracks the duration spent in different stages, offering a personalized view in the canvas.• Implemented a counter that calculates the days remaining until a specific date or the days that have elapsed since a particular date.• Proficiencies have been developed in managing schedules, working with the command center, and integrating with lead generation partners using tools like Zapier and Zoho Flow. Programming skills in Zoho Deluge have been enhanced, along with the ability to use subforms and formulas in Zoho.	September 2023 - Present
IP Immigration Pros Inc. <i>IT Analyst</i>	Remote
<ul style="list-style-type: none">• Created, reviewed, and managed company's reports using Julia and Python for data analysis and workload distribution. Libraries used in Julia were DataFrames.jl, CSV.jl and Dates.jl.• Assisted employees' doubts and issues with operative systems such as Linux distributions, Mac OS and Windows. I was also able to	November 2021 - September 2023

- help with other issues related to software.
- Helped to write and review several documents in **Spanish, English and French**.
- Implemented **Zoho CRM, Zoho Recruit, Zoho Books, and Zoho Projects** using **Zoho Flow, Zapier, Python, Zoho Workflows** and **Zoho Blueprints**.
- Wrote code in Python, Julia and Zoho Deluge. Read code in the **R Language** for analysis of previous workloads.
- Reviewed and wrote several documents in **English, French and Spanish**. Formatted the documents with the company's established standards to accomplish with the **ISO requirements** for its approval.
- Created library in Julia to improve the import of data from **Streak (CRM Software for Gmail)** using their API (<https://github.com/chapig/streak>). This wrapper was later used to create a workload distribution report for the **case processing team** who are responsible for submitting clients' immigration dossiers.

Philon Group

Python Developer

Lechería,
Venezuela

- Contributed to the largest Latin American **NFT** project, The Nifty Way Galaxy, generating over \$1M USD in sales. January 2022 - September 2023
- Developed and deployed multiple **Discord bots using the Python Wrapper API** (py-cord and discord.py) for enhanced user engagement.
- Managed client referrals through **SQLite** and implemented an in-game currency system for events and minigames like escape rooms and slot machines.
- Ensured in-game currency could not be purchased or transferred to maintain a fair reward system.

Self Employed

Python Developer and IT Analyst

2019 - 2022

- Created several bots to be used on Discord for personal and several clients that requested:
 - Manage invitations, store them in a SQLite database and access a view of it through Google Sheets.
 - Used services from Amazon Web Services (AWS), Microsoft Azure and Google Cloud, such as Sentiment Analysis, Text to Speech, Translator, and MySQL databases.
- Deployed successfully several applications using DigitalOcean, Microsoft Azure, Google Cloud, Vercel, Amazon Web Services, Amazon Lightsail, and Vultr.
- Developed a personal blog where articles written by me were posted. Website was built using Svelte, TailwindCSS, FastAPI and was deployed using Amazon Lightsail and Vercel.
- Created and deployed personal website <https://www.chapi.dev>

CERTIFICATIONS

DELFB2: French studies diploma level B2 2019

Ministère de l'Éducation nationale et de la Jeunesse
Credential ID: 058281-201910T-4692535

EF Standard English Test (EF SET) (C2 Proficient) 2023

EFSET English Certificate 72/100 (C2 Proficient)
<https://www.efset.org/cert/T76Syx>

Advanced Conversational English 2017

Universidad Metropolitan 2017

SKILLS AND INTERESTS

- **Programming languages:** Python, Julia, MySQL, SQLite, JavaScript (Svelte Framework).
- **Cloud services:** Amazon Lightsail, DigitalOcean, Vultr, Google Cloud, Microsoft Azure.
- **Operating systems:** Fedora, Ubuntu, Windows.
- **Other skills:** Zoho Suite, Google Suite, Google Colab.
- **Blockchain technology.**
- **Web Development**